ROLLER RINK

FAQs

How old do I have to be to accompany a skater under the age of 14?
In order to accompany a skater under 14, there must be at least one 18+ person.

What is the smallest skate size?
The smallest size skate we provide is an infant UK 8.

What is the largest skate size?
The largest size skate we provide is a UK 12.

Is there any age limit for the Roller Rink?
There are no age limitations, however every skating child must be accompanied by an 18+ adult who will be responsible for them.

Any skating child under the age of 8 must be accompanied on the rink by a skater aged 18+.

How much does it cost?

£6 (inc. VAT) - 13 and under	£2.50 (inc. VAT) - non-staking spectator
£8 (inc. VAT) - 14 and over	£2.50 - booking fee (per order)

Do I have to skate?
Adults do not have to skate, however they must purchase a spectator ticket for £2.50. There is a limit of 1 spectator ticket per skater. If a skating child is under the age of 8 then they must be accompanied on the rink by an adult aged 18+. The participating adult requires their own Adult skating ticket and can choose to wear skates or their own sensible shoes on the rink. These can't be open toe shoes.

Can I go on the rink with a spectator ticket?
No, anyone with a spectator ticket is not permitted on the rink.

Can I wear my own skates?
Personal quad boot skates may be used, however the use of personal inline skates are not permitted. This is due to the higher risk of collisions as a result of the increased speed they can produce.

Do I need to wear socks?
Yes, socks are compulsory to ensure you have a comfortable skating experience. We sell socks just in case you forget yours!

Are there any extras?
You can snap a photo with our shimmer wall photo booth and purchase your photo for £5.
We are also selling retro socks for £3.50.

Where can I find the Roller Rink?
The Roller Rink is located on Braccan Walk North adjacent to River Island and opposite Ernest Jones.

What days and dates are you open?
We are open every Thursday, Friday, Saturday and Sunday from Saturday 20 July until Sunday 1 September.

What are your opening times?
Thursdays: 10:45 - 17:00, Fridays: 10:45 - 17:00, Saturdays: 10:45 - 18:00 and Sundays: 10:45 - 17:00. Please find exact session timings on our website.

What time should I arrive?
Please arrive up to 5 minutes before your session. E.g. If your session is at 11:15 - 12:00 then please arrive between 11:10 - 11:15.

Can I buy tickets on the door?
There are limited tickets available on the door. Book online for guaranteed tickets.

Do you have any SEND skate sessions?
Our first sessions of each day are dedicated SEND sessions. These will include 50% reduced capacity, quieter music and calmer lighting.

We offer 1 FREE Carer ticket per fully paying ticket holder with needs (SEND sessions only)

What if my group includes both SEND and non-SEND members?
It's ultimately your choice whether you would like to book into either a SEND or non-SEND session but please keep in mind the SEND sessions specifically cater for those with SEND requirements. E.g. If you would like to book 1 SEND child + 1 non-SEND child into a SEND session then please select 2 child tickets at the checkout.

Do you have any adult skate sessions?
Due to the popularity of our general admission sessions, we have decided to open up our 'Adult Skate' sessions to all ages. This means that everyone, including those under 14, is welcome to attend. These changes will take effect from Saturday 24 August, and continue until the end of the event on Sunday 1 September.

What are your themed nights?
We have included themed weeks for anyone who loves to dress up and get involved. The theme changes every week (including the SEND sessions) and includes specially-selected music.

Our themes are:
w/c 15 July - Rainbow Rollers: LGBTQIA+
w/c 22 July - Back to the Noughties
w/c 29 July - Music from the Musicals
w/c 5 August - 70s Disco
w/c 12 August - Music from the Movies
w/c 19 August - Disney on Wheels
w/c 30 August - Rock n Rollin'

What is included in my ticket?
As well as skate hire and 30 minute skate time, we have included photo opportunities and themed music playlists.

Can I book more than 1 skate session?
Yes, you can book more than 1 session.

Do you offer any student or blue-light discount?
No, we don't offer this.

Can I book a private party?
Subject to availability. Contact us at **tickets@bakehousefactory.co.uk**

What if I can't make it?
Tickets are non-refundable however tickets can be transferred to an alternative date or time within the event period (subject to availability).

Tickets can be moved if you have a DigiTickets account. If not, please email **tickets@bakehousefactory.co.uk** and we will do our best to move your session.

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