ROLLER RINK

Terms & conditions

The ticketing site for the Roller Rink is run by DigiTicket in conjunction with Bakehouse Factory on behalf of The Lexicon. Please find The Lexicon's Code of Conduct here: **www.thelexiconbracknell.com/code-of-conduct**

By being issued tickets to the Roller Rink at The Lexicon, you are deemed to have accepted and agree to adhere to The Lexicon's Code of Conduct and the Terms and Conditions set out below.

Ticketing

1. All tickets are non-refundable.
2. Tickets are only valid for entry for the session date and time selected at booking. Tickets can be transferred to an alternative date or time within the event period (subject to availability). This can be amended in your DigiTickets account, or by emailing **tickets@bakehousefactory.co.uk** for assistance. Please allow up to 48 hours prior to your booking for us to rearrange your tickets and we will do our best.
3. There is no booking charge for walk in tickets, but entry cannot be guaranteed, even if you have waited in the queue for any period of time. Our event team will do our best to accommodate everyone, but unfortunately space is limited and we may not be able to accommodate everyone.
4. We cannot accept cash ticket sales for any tickets. Tickets can only be booked online via DigiTickets or in person at the event check in desk.
5. Each ticket admits entry for one person to the Roller Rink event for a one 45-minute session, which includes 15-minutes to get skates on, and 30 minutes on the rink. Tickets also include the use of roller skates and skate protection. Personal quad boot skates may be used at the discretion of the event staff, however the use of inline skates are not permitted. Use of personal skates does not affect the pricing.

Age restrictions

1. The minimum age is decided by the minimum skate size available, which is a children's size 8. All children must also be able to walk and not be carried at any point during their time on the rink.
2. Children aged 7 and under must be accompanied on the rink by an adult aged 18+ who can be skating or non-skating wearing their own sensible shoes that must not be open toed. One adult can accompany up to 3 children aged 7 and under. Participating adults require their own Adult skating ticket due to taking up a space on the rink that could otherwise be used by another skater. Participating adults are more than welcome to change from their sensible shoes into skates mid-session.
3. Children aged between 8-13 must be accompanied by an adult over the age of 18, who can spectate and will not need to skate but must be present for the whole event. They will require a spectator ticket and can accompany up to 5 children. There is a limit of 1 spectator ticket per skater however.

4. Skaters aged 14-17 do not require an adult to accompany them. Please note that the event is designed for all ages, including young children, and boisterous activity will not be tolerated.
5. Parents/Guardians will be held fully responsible for the conduct and actions of their children.

Safety disclaimer

1. You must not participate in this activity, or use this equipment, if any of the following apply:
   - If you have a medical condition, or pre-existing medical condition that could be affected by skating
   - Anyone with or who has had neck, back, knee, joint or ankle issues
   - Anyone who is or may be pregnant
   - Anyone who is intoxicated
2. Skating has inherent risks and skaters participate at their own risk. Possible injuries include, but are not limited to fractures, dislocations, sprains, strains and head injuries. Be aware of your limits and do not exceed them.
3. Helmets, wrist guards, knee pads and elbow pads must be worn at all times by anyone under the age of 18.
4. Do not take off your shoes until you get to the skate counter. Do not put your skates on until you are seated on a bench in the designated area. Participants must wear roller skates on the rink at all times. Personal quad boot skates may be used at the discretion of the event staff, however the use of personal inline skates are not permitted.
5. Strictly no smoking, vaping, alcohol, food or drink within the event space. Do not use mobile phones / cameras on the rink.
6. Event and rink staff are provided for your safety and you must always follow their instructions. If you notice any dangerous behaviour, or someone not complying with rink rules, notify a rink steward immediately. Abusive or anti-social behaviour will not be tolerated and will result in immediate exclusion from the rink.
7. Skating around the rink must be clockwise only. No element of competition involving speed, timed events or human chains is permitted.
8. No personal items should be left unattended. Anything left unattended or at the skate distribution area is at your own risk.

Privacy policy

The ticketing site for the Roller Rink at The Lexicon is run by DigiTickets in conjunction with The Bakehouse Factory on behalf of The Lexicon.

Please find The Lexicon's Privacy Policy at **www.thelexiconbracknell.com/privacy-policy**

For further information about how DigiTickets protects your data, and your rights, please view the DigiTicket Privacy notice at **www.digitickets.co.uk/privacy-policy**

THE LEXICON BRACKNELL